

Terms and Conditions of the “FAMILY PROMOTION 2+2 FREE” Promotion

§1 GENERAL PROVISIONS

1. The organiser of the promotion in the form of a discounted sale of tickets to the Energylandia Theme Park, hereinafter referred to as the “Promotion”, is ENERGYLANDIA GOCZAŁ FAMILY SP. K. with its registered office in Zator (32-640 Zator) at al. 3 Maja 2, tax ID (NIP): 5511735768, REGON: 070883960, KRS: 0000605098, e-mail: info@energylandia.pl, phone: +48 725 25 25 25, hereinafter referred to as the “Organiser”.
2. Participant - a participant of the Promotion who meets all the conditions specified in §2 of these Terms and Conditions.
3. Terms and Conditions - these Terms and Conditions of the Promotion.
4. Promotion - this promotion, organised under the name “FAMILY PROMOTION 2+2 FREE”.
5. The aim of the Promotion is to encourage an active way of spending leisure time.
6. The Promotion period for the purchase of tickets runs from 14.10.2026 to 31.10.2026; these dates do not apply to the period in which the ticket must be used, which is described in point 8 of these Terms and Conditions. The Organiser reserves the right to change the duration of the Promotion.
7. Promotional tickets may be purchased exclusively via the Energylandia Theme Park website, in accordance with the terms and conditions of online ticket sales to the Energylandia Theme Park, taking into account these Terms and Conditions - in the PROMOTION tab:
<https://ticket.energylandia.pl/en/products/promotion/2-529>
8. The Promotion applies to electronic low season tickets (Standard 1-day ticket from 140 cm, Discounted 1-day ticket up to 140 cm / senior from 65 years of age / pregnant woman / person with a disability, Standard 2-day pass from 140 cm, Discounted 2-day pass up to 140 cm / senior from 65 years of age / pregnant woman / person with a disability, Standard 3-day pass from 140 cm, Discounted 3-day pass up to 140 cm / senior from 65 years of age / pregnant woman / person with a disability), valid from 28.11.2026 to 31.10.2027, excluding the summer holiday period, i.e. 26.06.2027 - 31.08.2027, purchased exclusively via the website referred to in point 7. The tickets must be used on the days and at the hours specified in the Park's opening calendar available at: <https://energylandia.pl/en/calendar/>
The Energylandia Theme Park reserves the right to change the Park's opening calendar.
9. Promotional tickets are available at the following prices:

Ticket type (low season)	Price per ticket
Standard 1-day ticket from 140 cm	209 PLN
Discounted 1-day ticket up to 140 cm / senior from 65 years of age / pregnant woman / person with a disability	169 PLN
Standard 2-day pass from 140 cm	379 PLN
Discounted 2-day pass up to 140 cm / senior from 65 years of age / pregnant woman / person with a disability	309 PLN
Standard 3-day pass from 140 cm	539 PLN
Discounted 3-day pass up to 140 cm / senior from 65 years of age / pregnant woman / person with a disability	439 PLN





10. To receive two tickets free of charge, add the selected 4 promotional tickets to the shopping cart. The Promotion is applied to the two cheapest tickets in the cart. If 4 identical tickets are added to the cart, the Promotion is applied to two of them.
11. A promotional ticket in electronic form purchased via the website referred to in point 7 above will be sent in PDF format to the e-mail address provided in the order.
12. The promotional electronic ticket must be presented in paper form (if printed by the Participant) or in electronic form, e.g. on a smartphone or another device enabling it to be read. The Organiser shall not be liable if the ticket in electronic form cannot be read for reasons not attributable to the Organiser.
13. One Participant may purchase a maximum of 10 promotional tickets across all orders.
14. The Promotion cannot be combined with other promotions.
15. Promotional tickets may not be resold or exchanged for another type or kind of ticket. No surcharge may be paid for this purpose.
16. Promotional tickets offered under this Promotion cannot be purchased through an instalment payment plan. Promotional tickets may be purchased only by a one-time payment of the full amount due for the ticket.
17. In accordance with the terms and conditions of online ticket sales to the Energylandia Theme Park and the Act of 30 May 2014 on Consumer Rights, the Organiser informs that when an electronic ticket entitling the holder to enter the Theme Park on a contractually specified date is ordered, the purchaser is not entitled to withdraw from the contract concluded in this manner, pursuant to Article 38(1)(12) of the Act of 30 May 2014 on Consumer Rights.
18. Discounted tickets apply to children up to 140 cm in height, seniors over 65 years of age, pregnant women and persons with disabilities. A person with a disability must present a valid document confirming the disability (a disability certificate or disability ID card) at the entrance to the Park.
19. The Promotion is organised on the territory of the Republic of Poland, and participation in it is voluntary.

§2 CONDITIONS OF PARTICIPATION IN THE PROMOTION

1. The Promotion is intended exclusively for natural persons (consumers within the meaning of Article 22¹ of the Polish Civil Code) present on the territory of the Republic of Poland who, on the date of joining the Promotion, are at least 18 years old and meet the other provisions and conditions of these Terms and Conditions.
2. By joining the Promotion, the Participant confirms that they have read the Terms and Conditions, undertake to observe the rules set out in them and meet the conditions entitling them to participate in the Promotion.
3. To participate in the Promotion, promotional tickets must be purchased via the website referred to in §1 point 7.

§3 FINAL PROVISIONS

1. These Terms and Conditions are available at www.energylandia.pl and www.ticket.energylandia.pl. The terms and conditions of online ticket sales to the Energylandia Theme Park set out the conditions of ticket sales and other information required by law, including the complaint procedure, and each Participant of the Promotion is obliged to read them when placing an order via the website referred to in §1 point 7 above.





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2. The Organiser reserves the right to amend these Terms and Conditions at any time without giving reasons. Such amendments shall not infringe the rights acquired by the Participants.

