



CAMPING SITE REGULATIONS OF THE CAMPSITE (CAMPER SITE) AND TENT SITE

§1 GENERAL PROVISIONS

1. The owner of the campsite and tent site is the company Energylandia Goczał Family sp. k. with its registered office in Zator, address: al. 3 Maja 2, 32-640 Zator, registered by the District Court for Kraków Śródmieście in Kraków, 12th Commercial Division of the National Court Register under KRS number: 0000605098, REGON: 070883960, NIP: 5511735768, tel.: + 48 (33) 486 15 00, info@energylandia.pl .
2. These Regulations define the obligations of Guests regarding their behavior during their stay or presence at the campsite/tent site and the manner of using the technical devices, rooms, installations, and equipment (infrastructure) made available to them.
3. All persons entering and driving onto the campsite/tent site (Guests) are required to read these Regulations before entering the site and to comply with its provisions. Staying on the campsite/tent site is subject to a fee – in accordance with the current price list.
4. The price list for the campsite/tent site is available, among other places, at the entrance to the campsite/tent site, at the ticket offices of Energylandia Amusement Park (Amusement Park), and on the website www.energylandia.pl. It is explained that the price of staying at the campsite/tent site includes access to: water, electricity, sanitary facilities (toilets and showers), designated bonfire areas, and, in the case of motorhomes, a waste disposal station for motorhomes.
5. After exceeding (expiry of) the paid overnight stay (or paid period), guests using the campsite/tent site are required to pay an additional fee in accordance with the current price list, including the following rules:
 - a) after exceeding the paid daily stay (paid period of stay), an hourly fee is automatically charged in the amount of:
 - PLN 20 for each commenced hour in the low season;
 - PLN 25 for each commenced hour in the high season;(the low and high season periods are specified in the price list);
 - b) the total amount of hourly fees charged for one day (i.e., a 24-hour period) does not exceed:
 - PLN 199 in the low season;
 - PLN 249 in the high season;(the low and high season periods are specified in the price list);
This means that exceeding the paid daily stay by 10 hours will result in a full-day fee charged at the above-specified rate appropriate for the low or high season;
 - c) the fee referred to in points "a" and "b" above is charged for each commenced day of stay;
 - d) The Guest is obliged to pay the additional fee, which is the sum of the additional fees referred to in points "a" to "c" above.
6. A day of stay lasts 24 hours. The first day of stay begins from the moment of first entry (arrival) to the campsite/tent site (i.e., from the moment of collecting the stay ticket from the ticket machine/in the case of an electronic stay ticket, from the moment of the first reading by the gate system of the license plate numbers provided during the booking). Each subsequent day of stay lasts 24 hours and begins at the end of the previous day of stay.
7. Quiet hours are in effect on the campsite/tent site from 10:00 p.m. to 6:00 a.m. Therefore, all guests are required to maintain quiet and not disturb the peace (rest) of other guests on the campsite/tent site.

§2 ARRIVAL AND DEPARTURE OF GUESTS, EXTENSION OF STAY

1. Guests are required to collect a residence ticket (entry ticket) at the entrance to the campsite/tent site and pay the fee for staying at the campsite/tent site in accordance with the current price list.



2. It is explained that the campsite is located opposite the "Bartuś" car park, and the entrance to the campsite is from Energylandia Street.
3. Entry to and exit from the campsite is possible 24 hours a day during the campsite's opening time, subject to the rules set out in the Regulations. Exit from the campsite is possible after paying the fee for the stay. If you arrive by car with a caravan for several days (at least 2 days), it is possible to leave the campsite and return to it (e.g., to go shopping and return to the campsite) – provided that the fee for this period of stay at the campsite has been paid in advance.
4. It is clarified that it is possible to pay in advance for one night or for the entire planned period of stay. In order to allow multiple entries and exits to the campsite, in the case of a stay of at least 2 nights, the vehicle registration number must be entered into the ticket machine and the appropriate fee must be paid in advance. After paying for the stay, the electronic barrier system allows free entry and exit during the paid period.
5. The barrier at the exit will open after the fee for the stay has been paid. After the paid period of stay has expired, the barrier will open after an additional fee has been paid in accordance with the Regulations.
6. If the Guest has purchased an electronic stay ticket (purchased through the system: ticket.energylandia.pl) and the correct registration number of the vehicle entering the campsite was provided at the time of purchasing the ticket online, they do not need to collect an entry ticket at the entrance barrier, as entry, during the period of validity of the electronic ticket, will take place automatically on the basis of the license plate reading.
7. If a Guest who has an electronic ticket (purchased through the system: ticket.energylandia.pl) wishes to extend their stay (purchase an additional day), such a Guest is required to approach the ticket machine located at the entrance barrier and follow the ticket machine's instructions, i.e., enter (search for) the vehicle's license plate number and make an additional payment in accordance with the current price list.
8. If the barrier does not open automatically (e.g., due to an error in the registration number when purchasing a ticket online), scan the QR code from the entry ticket in the reader at the barrier. After successful verification, the ticket will be recognized and the barrier will open.

§3 USE OF THE CAMPING SITE / TENT SITE

1. The campsite/tent site area is appropriately fenced.
2. A campsite plot is approximately 70 m² and its boundaries are appropriately marked within the campsite area.
3. Marked spaces (specific plots (sites) on the campsite/tent site) on the campsite/tent site are not subject to reservation, which means that Guests may use any available (unoccupied by another Guest) plot (site) on the campsite/tent site. It is forbidden to change the occupied plot (site) of the campsite/tent site during your stay without prior permission from the campsite/tent site staff.
4. Vehicles may only be parked in designated areas.
5. During their stay, all Guests are required to keep their surroundings tidy.
6. Before leaving the campsite/tent site, Guests are required to clean up and leave the place where they stayed in an undamaged condition. Guests are not responsible for wear and tear of the space provided as a result of its proper use.
7. Traffic rules applicable to residential areas (road sign D-40) apply on the campsite/tent site.
8. It is forbidden to carry out any repair, maintenance, or servicing work on motor vehicles on the campsite/tent site, including washing vehicles, and it is also forbidden to conduct business activities, including itinerant activities.
9. Children under the age of 13 staying at the campsite/tent site should be under the constant supervision of an adult (e.g., a legal guardian or a person authorized by them in a legally permitted manner) who is responsible for supervising the child, whereby the supervising person decides whether the child will use the individual parts of the campsite/tent site infrastructure independently



or together with that person, in accordance with the applicable terms and conditions of use of that infrastructure (which includes, among other things, the facilities and equipment available on the campsite/tent site; the above is without prejudice to the terms and conditions of use of that infrastructure).

10. In accordance with fire safety requirements, guests are required to comply with the following rules regarding gas cylinders:
 - a) within the campsite/tent site, in motorhomes/campervans or caravans, the use of LPG cylinders containing up to 11 kg of gas is permitted in accordance with the technical specifications of the vehicle, but no more than two cylinders;
 - b) one portable LPG cylinder with a capacity of up to 5 kg may be used at a single pitch on the tent site.
11. It is prohibited to bring onto or use within the campsite/tent site gas cylinders that are not approved for use, defective, damaged (faulty or malfunctioning), expired (past their expiry date), or do not meet the requirements of paragraph 10 above.

§4 USE OF TECHNICAL DEVICES AND EQUIPMENT

1. Guests may use the sanitary facilities available and intended for Guests on the campsite/tent site (with their equipment: washbasins, toilets, urinals, showers, etc.), facilities, designated bonfire sites, and available connections – solely in accordance with their intended purpose, within the scope of normal use, in a manner that does not endanger their own safety or that of others. The use of these facilities/equipment/designated bonfire areas/connections should be carried out with due respect for the rules of safety, order, and hygiene, as well as in accordance with the applicable regulations (if any) and legal provisions, and taking into account the comfort/safety of other Guests staying at the campsite/tent site.
2. Washing dishes and clothes (including shoes) is only allowed in designated areas.
3. The number of camping pitches with access to electricity and water is limited. Therefore, access to electricity (including power sockets) and water connections is limited and depends on the number of pitches with these connections available at any given time. Only adults may use these connections. Minors are prohibited from using these connections.
4. In the event of additional recommendations, regulations or schedules indicating the rules for using specific devices, rooms, places, installations or equipment, the Guest is obliged to comply with these conditions.

§5 STORAGE OF PERSONAL BELONGINGS AND LIABILITY FOR DAMAGE CAUSED ON THE CAMPSITE/TENT SITE

1. Persons entering and staying on the campsite/tent site are requested not to leave their belongings, luggage and other items in places not designated for this purpose. Guests are required to take care of their property and personal belongings left on the campsite/tent site on their own.
2. Persons staying on the campsite/tent site bear full financial responsibility for any damage or destruction of property caused by their fault.
3. The owner is not liable for damage caused by force majeure (including bad weather conditions) or solely by the fault of the injured party or a third party for whom they are not responsible.
4. The Guest is responsible for any damage to property or personal injury caused by their fault and is therefore obliged to repair it in accordance with general principles.
5. The owner shall not be liable for any material damage to items lost or left on the campsite/tent site, unless otherwise provided by law. The owner does not operate a storage facility (or deposit) on the campsite/tent site.
6. Please report lost items at the Energylandia Amusement Park ticket offices or by email to:



znalezione@energylandia.pl. Items lost or left on the campsite, if found by the campsite/tent site staff or handed in by a third party to the lost property office located at ticket office no. 10 of the Amusement Park – can be collected from the lost property office (ticket office no. 10 of the Amusement Park), located at Al. 3 Maja 2, 32-640 Zator, during the Amusement Park's opening hours, within 14 days of their discovery. Lost property will only be handed over to the person who lost the item, after confirming their identity. After 14 days from the moment the item was found, items that have not been collected will be treated in accordance with applicable law.

§6 ENVIRONMENTAL PROTECTION

1. Trash cans are provided throughout the campground for the disposal of trash. Waste segregation is required on the campsite/tent site.
2. There is a waste disposal site on the campsite/tent site.
3. It is forbidden to dispose of waste and garbage outside the designated areas.
4. Guests are required to keep their accommodation tidy and clean.
5. Guests are obliged to protect all plants located on the campsite/tent site.

§7 ORDER AND PEACE

1. Guests are required to maintain order and peace, behave in a civilized manner and not violate the rights or property of third parties.
2. Quiet hours on the campsite/tent site are in effect during the hours specified in §2 section 7 above, i.e., from 10:00 p.m. to 6:00 a.m. (quiet hours are a time for rest and respect for the sleep of other Guests of the campsite/tent site).
3. During quiet hours, Guests are expected to behave in such a way as not to disturb or prevent other Guests of the campsite/tent site from resting and sleeping. The quiet hours rules apply to all activities during quiet hours, including listening to music, watching videos and social gatherings.

§8 OTHER RULES

1. Guests shall report any damage or malfunction of the campsite/tent site infrastructure, including installations and equipment, to the campsite/tent site staff, and in the event of such a situation, Guests are obliged not to use such infrastructure (including installations and equipment) and choose to use functional infrastructure (including functional installations and equipment), taking into account the other provisions of the Regulations.
2. The following are prohibited on the campsite/tent site:
 - a) smoking, except in specially marked and designated areas;
 - b) lighting fires and barbecues, unless there are specially marked and designated areas for this purpose;
 - c) bringing or possessing weapons or other dangerous items, explosives, pyrotechnic products, flammable materials, drugs, narcotics, psychotropic substances, so-called "designer drugs," and other items that may pose a threat to the life or health of persons staying at the campsite/tent site;
 - d) polluting or littering the campsite/tent site;
 - e) damaging or destroying items belonging to the Owner or other persons (including sticking stickers or painting on walls);
 - f) disturbing the accommodation of other Guests;
 - g) entering rooms or parts of rooms located on the campsite/tent site that are not intended for Guests;
 - h) selling, advertising, soliciting or conducting fundraisers without the Owner's consent;
 - i) using obscene, vulgar or commonly considered offensive language, as well as other behaviors



- that objectively infringe on the personal rights of third parties, decency, rules of social coexistence or the welfare of minors;
- j) any behavior that discriminates against other Guests (including racism, anti-Semitism, xenophobia, or homophobia);
 - k) political agitation;
 - l) flying drones or other unmanned aerial vehicles over the campsite/tent site, or other similar activities.
3. Security personnel:
- a) has the right to apprehend a person who poses a direct threat to human life or health, as well as to protected property, until the police arrive at the scene;
 - b) may allow a person suspected of possessing or bringing in the items referred to in paragraph 2(c) above to enter the campsite/tent site, after first inspecting the belongings of the person who has given their consent and confirming that no such items are present;
 - c) has the right to issue orders and recommendations regarding safety and order on the campsite/tent site - within the limits specified by generally applicable law and these Regulations.
4. Vehicles in poor technical condition, including vehicles with leaks of operating fluids (e.g., oil, coolant) or fuel, and vehicles in a condition that poses a threat to the life or health of guests or other persons, the property of third parties, or which could objectively lead to soil contamination.
5. Please submit complaints to the Amusement Park Service Office or by email to: biuro@energylandia.pl. In order to properly consider your complaint, we ask you to: present proof of purchase of your accommodation, submit a statement (request) with a description of the complaint. Information about the consideration of the complaint will be provided to the complainant in writing or electronically (e-mail) to the contact details provided by the complainant within fourteen days from the date of receipt of the complaint by the Owner. The complaint will be considered in accordance with the law.
6. Pets are allowed on the campsite, with the exception of dogs of breeds included in the list of breeds considered aggressive, as established by the Regulation of the Minister of Internal Affairs and Administration of April 28, 2003, on the list of breeds of dogs considered aggressive (Journal of Laws No. 77, item 687, as amended) and dogs exhibiting aggressive behavior. The owner of the animal is obliged to supervise it at all times, including keeping it on the campsite in a manner that does not pose a threat to other people, and to clean up any waste left by it. The owner is liable for any damage caused by the animal.

§9 CONSEQUENCES OF FAILURE TO COMPLY WITH THE REGULATIONS OF THE CAMPSITE/TENT SITE

1. Guests are required to comply with all provisions of these Regulations and to follow the instructions and recommendations of the campsite/tent site staff and security personnel.
2. In the event of non-compliance with the conditions, including the orders and prohibitions specified in these Regulations, or failure to comply with the instructions of the campsite staff or security personnel based on the conditions of the Regulations or the provisions of law, the owner of the campsite/tent site (including through its authorized employees) may refuse the Guest further stay on its premises (termination of service). In the event of termination of the Guest's stay, the Guest is obliged to immediately leave the campsite/tent site with all their belongings (which includes the obligation to leave the campsite in a motorhome).
3. Regulations relating to personal data are governed by the Amusement Park's Privacy Policy.
4. These Regulations shall enter into force on May 1, 2026 and shall apply to agreements concluded from the above-mentioned date.