



RULES AND REGULATIONS FOR THE CAMPING AREA

§1 GENERAL PROVISIONS

1. The owner of the camping area is: Energylandia Goczał Family spółka komandytowa with its registered office in Zator, address: al. 3 Maja 2, 32-640 Zator, registered with the District Court for Kraków Śródmieście in Kraków, 12th Economic Division of the National Court Register under KRS no.: 0000605098, REGON: 070883960, NIP: 5511735768, tel.: + 48 (33) 486 15 00, info@energylandia.pl.
2. The present Regulations define the obligations of the Visitors with regard to their behaviour during their stay or stay on the camping area and the manner in which they use the technical facilities, installations and equipment provided.
3. All persons entering and staying on the Camping area (Visitors) must read and comply with these Regulations before entering the Camping area.

§2 ARRIVAL AND DEPARTURE OF VISITORS

1. The visitor is obliged to buy a stay ticket immediately upon arrival at the camping area.
2. A 24-hour day is counted from the time of arrival at the camping area, i.e. from the time of purchase of the ticket, or, in case of earlier arrival, from the time indicated on the document confirming the time of arrival at the camping area, issued by the staff of the camping area. The night rest is from 10 p.m. to 6 a.m. During these hours the camping area is closed.
3. The curfew is from 10 p.m. to 6 a.m. During these hours the main gate is closed, only the entrance gate remains open. Arrivals and departures during these hours must be agreed individually with the camping area staff.
4. The price list for accommodation in the camping areas is available at the entrance to the camping areas, at the ticket offices of Energylandia amusement park and at www.energylandia.pl.
5. The following are entitled to use the camping area:
 - (a) Persons who have an entrance ticket, which must be kept until the day of departure, or
 - (b) those who have a valid contract for participation in a tourist event, which includes the right to camp on the camping area.
6. At the end of a day's stay or at the end of a tourist event, campers are obliged to leave the camping area by notifying their departure or to extend their stay by paying an additional fee - according to the current price list.

§3 USE OF THE CAMPING AREA

1. The owner will provide the visitors with a campsite with a marked area (boundaries) and pitches for tents.
2. The place for pitching the tent is designated by the camp staff. It is forbidden to change the camping area (the designated place for pitching the tent) without the prior permission of the campsite staff.
3. Vehicles may be parked only in the designated places.



4. Before leaving the camping area, the visitor is obliged to tidy up and leave the place he/she has stayed in intact. The Visitor shall not be liable for any wear and tear of the place provided as a result of its proper use.
5. In the camping area, i.e. the area where vehicles are allowed to drive, the same traffic rules apply as in the residential area.
6. It is forbidden to carry out any repair, service or maintenance work on motor vehicles, including washing, in the camping area.
7. A child under the age of 13 staying on the camping area must be supervised at all times by an adult person (e.g. the legal guardian or a person legally authorised by the legal guardian) who is obliged to supervise such a child, and the supervising person must decide whether the child may use individual parts of the camping area infrastructure on his/her own or together with that person, in accordance with the applicable conditions for the use of such infrastructure (which include the facilities and equipment available on the camping area).

§4 USE OF TECHNICAL EQUIPMENT AND INSTALLATIONS

1. Visitors may only use the facilities available to them on the camping area, including the sanitary facilities and their equipment (washbasins, toilets, urinals, showers, etc.) for their intended purpose, taking into account the rules for the use of these facilities and the rules for maintaining order and respect for other people using these facilities or part of the infrastructure of the camping area.
2. Dishwashing and washing of clothes (including shoes) shall only be allowed in the places provided for this purpose.
3. Access to electricity (including sockets) and water is limited to the number of connected pitches available at any one time. For information on the number of pitches with connections currently available, please contact the campsite staff. The connection and disconnection of the electrical system (electrical box), including the socket, may only be carried out by an authorised member of the campsite staff (this must be notified to the campsite staff). The electricity supply must be used for its intended purpose and in a way that does not endanger yourself or others.
4. In the event that there are additional instructions, regulations or schedules that lay down rules for the use of certain facilities, installations or equipment, the Visitor is obliged to comply with these conditions.
5. The sanitary facilities of the campsite may be shared with the sanitary facilities of the camping area.

§5 STORAGE OF PERSONAL EFFECTS AND LIABILITY FOR DAMAGE CAUSED ON THE CAMPING AREA

1. Persons entering the camping area are requested not to leave their belongings, luggage or other objects in places not intended for them. Visitors are obliged to take care of their belongings and personal items left on the camping area.
2. The person staying on the camping area is fully responsible for any damage and destruction of property caused by him/her.
3. The camping area is not liable for damage caused by force majeure (including bad weather) or solely due to the fault of the injured party or a third party for whom the camping area is not responsible.



4. The Visitor shall be responsible for any damage to property or persons caused by his fault and shall therefore be obliged to make good such damage in accordance with the general principles.
5. The Proprietor shall not be held financially liable for any items lost or left on the camping area, unless the item is the subject of a storage agreement between the Proprietor and the Visitor (e.g. an item left in a storage room, if there is one) or the Proprietor has found the item or fulfils the duties of a custodian in relation to the item found, as provided for in the Lost Property Act.
6. Please report lost items at the Theme Park's ticket offices or by email to znalezione@energylandia.pl. Items lost or left on the campsite, if found by the campsite staff or handed in to the Lost Property Office by a third party, can be collected from the Lost Property Office, which is located in the Amusement Park office building at Al. 3 Maja 2, 32-640 Zator, within 30 days of finding.

§6 ENVIRONMENTAL PROTECTION

1. The bins on the camping area are for the disposal of rubbish. Waste separation is compulsory on the camping area.
2. The camping area has a litter bin.
3. It is forbidden to dispose of rubbish and waste outside the designated areas.
4. The visitor is obliged to keep the place where he/she is staying clean and tidy.
5. The visitor is obliged to protect the plants on the camping area.

§7 PEACE AND ORDER

1. The Visitor is obliged to maintain order and peace, to behave in a cultural manner and not to violate the rights and property of third parties.
2. The period of rest on the campsite is from 10 p.m. to 6 a.m., as specified in §2.3 above (the period of rest is a period of rest and respect for the sleeping hours of other visitors to the campsite).
3. During the curfew hours, visitors must behave in such a way as not to disturb or prevent the rest and sleep of other visitors on the campsite. The curfew rules apply to all activities during the curfew period, including listening to music, watching videos or socialising.

§8 OTHER RULES

1. It is forbidden to bring animals onto the campsite, with the exception of a dog that assists a disabled person (i.e. a guide dog for the blind or partially sighted; a dog that assists a person with reduced mobility; a dog that signals a deaf or partially hearing person; a dog that signals an attack of illness (e.g. epilepsy, heart disease) pursuant to Article 20a of the Act on Vocational and Social Rehabilitation and Employment of Disabled Persons).
2. The Visitor is obliged to notify the staff of the campsite of any damage to, or inoperability of, the facilities and equipment, and if such a situation is found, the Visitor is obliged not to use such facilities and equipment and to choose functional equipment for use, taking into account the other provisions of these Regulations.
3. It is forbidden to do the following inside the camping area:



- (a) smoking, except in specially marked and designated areas;
 - (b) smoking on campfires and barbecues, unless there are specially marked and designated places for this;
 - (c) to bring or possess - weapons or other dangerous objects, explosives, pyrotechnics, flammable materials, drugs, narcotics, psychotropic substances, so-called "legal highs" and other objects which may cause danger to the life or health of persons staying at the campsite;
 - (d) pollute or litter the campsite;
 - (e) violate or damage objects belonging to the Owner or other persons (including stickers, painting on walls);
 - (f) disturb the accommodation of other Visitors;
 - (g) enter rooms or parts of rooms in the camping area which are not intended for Visitors;
 - (h) to sell, advertise, canvass or conduct fundraising without the consent of the Owner;
 - (i) to use obscene, vulgar or commonly regarded as insulting words, as well as other behaviour objectively detrimental to the personal rights of third parties, morality, principles of social coexistence or the welfare of minors;
 - (j) Any discriminatory behaviour towards other visitors (e.g. racism, anti-Semitism, xenophobia or homophobia);
4. A security officer:
- (a) has the right to apprehend a person who poses a direct threat to human life or health, as well as to the protected property, until the Police arrive at the scene;
 - (b) has the right to issue orders and recommendations regarding safety and order in the camping area - within the limits specified by generally applicable law and these Regulations.
5. Please report complaints to the Amusement Park Service Office or by email to biuro@energylandia.pl. In order for a complaint to be dealt with correctly, we request: provide proof of purchase of the accommodation, submit a statement (claim) with a description of the complaint. Information on the processing of the complaint will be sent to the complainant in writing or electronically (e-mail) to the contact details indicated by the complainant within fourteen days from the date of receipt of the complaint by the Owner. The complaint will be dealt with in accordance with the rules provided by law.

§9 CONSEQUENCES OF NOT RESPECTING THE RULES OF THE CAMPSITE

1. The Visitor shall comply with all the provisions of these Regulations and with the instructions and directions of the Camping Area Service and Security Staff.
2. In the event of non-compliance with the conditions, including orders and prohibitions, set out in these Regulations, or non-compliance with the instructions of the campsite service or security staff based on the provisions of these Regulations or the law, the owner of the camping area (including its authorised employees) may refuse the Visitor's further stay on the camping area (termination of the service). In the event of termination of the service to the Visitor, the Visitor is obliged to leave the camping area immediately with all his/her belongings.
3. The regulations concerning personal data are governed by the Privacy Policy of the Amusement Park.
4. These Regulations will come into force on 7 April 2023 and will apply to contracts concluded on or after that date.