



## Terms and Conditions of the “WINTER KINGDOM” promotion

### §1 GENERAL PROVISIONS

1. The organiser of the promotion in the form of discounted ticket sale to the Energylandia Amusement Park, hereinafter referred to as the “Promotion” is ENERGY 2000 SP. Z O.O. ENERGYLANDIA SP.K. with registered offices in Przytkowice (34-141 Przytkowice) at ul. Przytkowice 532 A, with tax ID number NIP: 5511735768, and REGON: 070883960, hereinafter referred to as the “Organisers”.
2. Participant – an individual who has met the conditions specified in §2 of these Terms and Conditions.
3. Terms and Conditions – these Terms and Conditions of the Promotion.
4. Promotion – this promotion, organised under the name of the “WINTER KINGDOM”.
5. The aim of the Promotion is promoting an active way of spending leisure time.
6. Time of duration of the Promotion for the purchase of tickets at a discount is **from 28 November 2020 to 10 January 2021** in compliance with the Calendar of the Energylandia Amusement Park.
7. Discounted tickets may be purchased from 28 November 2020 to 10 January 2021 at the ticket offices of the Energylandia Amusement Park, upon prior presentation of a coupon located on the reverse side of an entry ticket to the Energylandia Amusement Park, in accordance with the Park’s ticket offices operations.
8. The promotional discounts apply to tickets sold at the ticket offices in paper form (standard one-day tickets from 140 cm, discounted one-day tickets up to 140 cm) purchased only at the ticket offices of Energylandia Amusement Park, upon the prior presentation of a discount coupon located on the reverse side of an entry ticket to the Energylandia Amusement Park, in accordance with the Park’s ticket offices operations.
9. Entry tickets with the promotional discounts may be used from 28 November 2020 to 10 January 2021 on days and at times in accordance with the Park’s Calendar available at: <https://energylandia.pl/zaplanuj-pobyt/kalendarz/>
10. This Promotion does not apply to any of the above-mentioned tickets in an electronic form, or to gift tickets.

- 11.** The tickets are available for purchase in accordance with the Pricelist which is applicable at the time of the Promotion and purchase of the tickets, i.e. (28 November 2020 to 10 January 2021) and their price constitute the basis for which the promotional discounts are deducted from.
- 12.** Tickets with the promotional discounts shall be presented in paper form at the entrance to the Park.
- 13.** One promotional discount applies to one person only, and is applied to only one ticket.
- 14.** This Promotion may not be combined with others.
- 15.** The promotional discounts shall not apply to annual passes, other discounts, group and school tickets as well as two-day passes.
- 16.** The promotional discounts apply only to individual one-day tickets.
- 17.** The promotional discounts are offered free-of-charge and are not subject to re-sale.
- 18.** The promotional discounts may not be resold or exchanged for another type or kind of tickets.
- 19.** Discounted tickets apply to children under 140cm in height.
- 20.** The promotional tickets entitle the holders to use all attractions with no limitations and in compliance with the policies. However, the water attractions and the Water Park zone shall be closed in winter.
- 21.** This Promotion has been organised on the territory of the Republic of Poland, and the participation in it is voluntary.

## **§2 CONDITIONS OF PARTICIPATION IN THE PROMOTION**

1. This Promotion is intended exclusively for individuals (consumers within the meaning of Article 22 of the Civil Code) present on the territory of the Republic of Poland, who at the date of joining the Promotion are at least 18 years old and meet the other provisions and conditions of these Terms and Conditions.
2. By joining the Promotion, the Participants acknowledge that they have familiarised themselves with the content of the Terms and Conditions, and that they undertake to observe the rules specified in the Terms and Conditions, as well as confirm that they meet the conditions which entitle them to participate in the Promotion.
3. In order to participate in the Promotion one needs to purchase a ticket available for sale only at the ticket offices of the Energylandia Amusement Park, upon a prior presentation of a discount coupon located on the reverse side of an entry ticket to the Energylandia Amusement Park, in accordance with the Park's ticket offices operations.

### **§3 PERSONAL DATA**

1. The Administrators of the personal data shared by the Participants are the Organisers.
2. Sharing of the personal data by the Participants is voluntary.
3. Personal data of the Participants shall only be used for the purposes of the Promotion operation. The Participants have the right to access their data.
4. The Organisers do not sell or otherwise share the personal data of the Promotion Participants with other entities.

### **§4 COMPLAINT PROCEEDINGS**

1. All complaints regarding the way the Promotion is carried out should be submitted in writing to the secretary's office located on the premises of the Energylandia Amusement Park in Zator, Aleja 3 Maja 2, 32-640 Zator.
2. The written complaint should include the name, surname and exact address of the Participant, a photocopy of the ticket and a detailed description and justification of the complaint.
3. Submitted complaints shall be reviewed by the Organisers within 30 days from the date of receipt.
4. The Participants shall be notified of the proceedings result by registered letter to the address given in the complaint, sent within 30 days from the date of the complaint resolution.
5. Complaints that have not been resolved or have not been taken into account in the complaint proceedings may be pursued before a court of law.

### **§5 FINAL PROVISIONS**

1. These Terms and Conditions are available in the secretary office on the premises of the Energylandia Amusement Park as well as online at [www.energylandia.pl](http://www.energylandia.pl)
2. The Organisers reserve the right to amend these Terms and Conditions at any time, with no reason given. Such amendments, however, shall not infringe on the rights acquired by the Participants.